



Job Title: Tasting Room Associate

Seeking weekend-focused hours from April through November

Most shifts: 5-8 hour shifts between 11am-10pm Fridays, Saturdays and Sundays

Rocklands Farm Winery is a family-run farm winery located in the Agricultural Reserve of Montgomery County, Maryland. Our mission is to Feed, Nourish and Engage the community by sharing our passion for handcrafted small-batch wines, pasture-raised meats and our stewardship to the land. Our historic tasting room is open to the public year-round to enjoy our products and the farm experience with friends and family. We are a tight-knit, fast moving team and we are looking to grow this season.

Job Description:

Rocklands Farm Winery is looking for dependable and hardworking individuals to join our tasting room team on weekends during our busy season: April through November.

Tasting Room Associates are primarily responsible for providing excellent customer service and memorable experiences for our guests. It's a very team-oriented environment so the ability to be a team player is paramount.

Responsibilities:

- Providing top notch, customer-facing wine service
- Conducting wine tastings
- Processing transactions with our POS system (Square) and Club management system (WineDirect)
- Promoting wine sales and wine club memberships
- Processing and restocking glassware and other dishware
- Restocking of market goods and wine
- Opening/closing duties (e.g. cleaning/sweeping, moving of tables, trash removal)

Requirements:

- Ability to deliver customer service to the highest standards; prior customer service experience is a plus, but having the right attitude is most important (we can train you on the rest).
 - Here's what we look for: Positive, can-do attitude, compassion and empathy for others, genuine desire to help others.
- Must thrive in a fast-paced environment and have the ability to keep calm under pressure.
- Must be a team player. We're a small team that works closely with one another.
- Curiosity and aptitude to learn. Prior wine industry experience or knowledge is a plus, but not required. We will provide all wine-related training.
- Physical requirements: must be comfortable standing for extended periods of time. Able to lift 40lbs. Ability to cope with hot and cold outdoor temperatures (while setting up/closing down, when we serve outdoor events or have an outdoor bar, etc...).
- Must be able to work a minimum of 3 weekend shifts per month.
- Must be 21 or older.



Pay and Benefits:

Starting at \$10/hr plus tips (tips average \$12-\$18/hour...this is an addition to the hourly wage)

Club signup bonuses

40% Employee discount on wine and market products

Flexible scheduling

Opportunities to attend off site wine tastings and other educational activities

****Payroll runs Monthly****

To apply, please email your resume and a short note on why you would like to work at Rocklands Farm Winery to Shawn at shawn@rocklandsfarmmd.com.